



Eagle Fustar Tennis Refund Policy

Eagle Fustar Tennis (EFT) has a NO-REFUND policy. However, we do offer a credit for the amount paid which can be applied toward other Eagle Fustar Tennis Academy classes offered at Mission Hills Athletic Club under the following conditions:

- (1) An email request to katy@eaglefustar.com is received, at least, 3 calendar days (including weekends and holidays) prior to the start of class.
- (2) Classes not meeting the minimum registration levels may be cancelled and the participant will be notified approximately 3 calendar days prior to the start of class. If the participant is not available for a similar class, a credit will be issued and applied toward another Eagle Fustar Tennis class during the current session. If the participant cannot attend any classes during the current session, EFT will issue a full refund.
- (3) Make-up classes are not offered and fees are not prorated for missed classes.
- (4) Classes may be cancelled due to weather conditions. Participants should call 510-703-5559 or 510-656-2250, if weather conditions are threatening one hour before the class begins. Additional classes will be added to the end of the original class schedule to make-up for any classes cancelled due to weather.
- (5) There will be a \$10 processing fee for any participant refund request that is approved.